



## **Experience 360° ITSM**







## Native integrations that enable:

Active Directory management • Client device management • IT operations management • AD user self service • Advanced IT analytics

Some of the world's leading organizations rely on ServiceDesk Plus





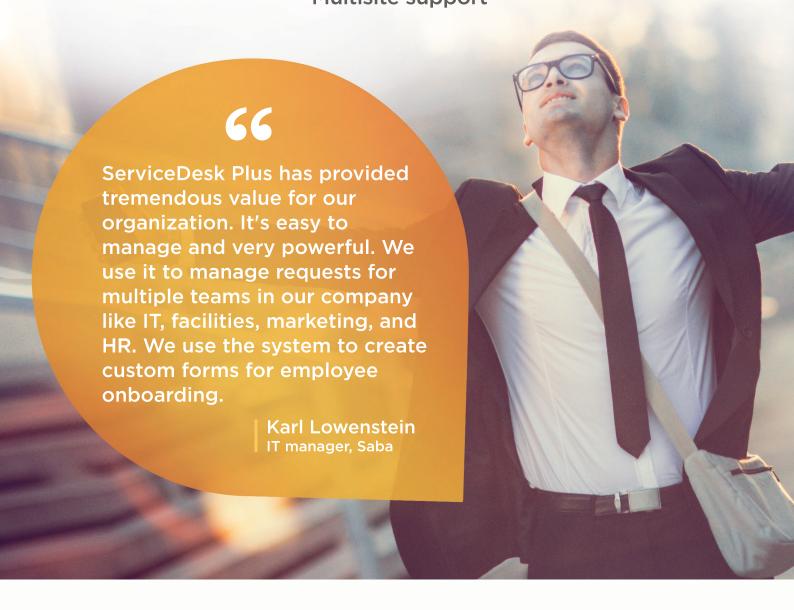






## Smart essentials for stellar IT support

Incident management • Problem management Asset management • CMDB • Change management Project management
Self-service portal Service catalog • Knowledge base • Service level agreements • Purchase & contracts management Live dashboards • 150+ canned reports • Advanced analytics • Customizable dynamic templates • Multisite support



Website: www.servicedeskplus.com For queries: eval@manageengine.com 4141 Hacienda Drive For demo: demo.servicedeskplus.com

Toll free: +1 888 720 9500

Zoho Corporation Pleasanton, CA 94588, USA Phone: +1-925-924-9500



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